



**Provider Inquiry Request for Clarification**  
**Regarding Claims/Bulk Checks/Predeterminations/Member Eligibility**  
**Fax to (888) 468-2184**

Provider TIN# or Site # \_\_\_\_\_ Provider Name \_\_\_\_\_ Fax Back to Office \_\_\_\_\_ Call Office \_\_\_\_\_  
 Provider Phone # \_\_\_\_\_ Provider Fax # \_\_\_\_\_ Requested by (Name) \_\_\_\_\_

PATIENTS NAME	PATIENTS ID #	PATIENT D.O.B	PATIENT ELIGIBILITY NEEDED?	CLAIM, PRE-D OR BULK CHECK NUMBER	BULK CHECK DATE AND AMOUNT	SUMMARY OF ISSUE REQUEST	HEALTHPLEX RESPONSE

Please fax this form to (888) 468-2184 for Eligibility, Claims/Predetermination and Bulk Check inquiries.  
 A Response will be provided through either a fax or phone call to the office within 2 Business days.

Assigned to: \_\_\_\_\_ Date: \_\_\_ / \_\_\_ / \_\_\_  
 Healthplex USE ONLY