# HEALTHPLEX QUICK REFERENCE GUIDE



## Healthplex.com

The Provider Web Portal may be used to check eligibility, submit claims, and to access useful information regarding plan coverage.



# **Provider services**

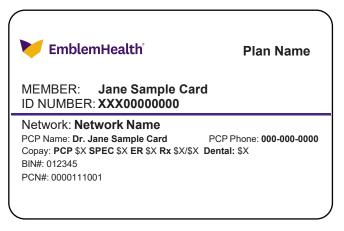
#### Phone: 1-888-468-2183

Dedicated Service Representatives • 8am - 5pm EST

Interactive Voice Response System • 24/7

Member eligibility, benefits, claims, authorizations, network participation and contract questions

# Sample ID Card:





# **Prior authorization**

Submit electronically via clearinghouse or via mail by sending to:

Healthplex, Inc. PO Box 211672 Eagan, MN 55121

#### 1-888-468-2183



# Claims

Healthplex, Inc. PO Box 211672 Eagan, MN 55121

**1-888-468-2183** EDI Payer ID: 11271

## Claim disputes or adjustments

Healthplex Claim Appeals and Corrected Claims

Healthplex, Inc. PO Box 211672 Eagan, MN 55121

#### 1-888-468-2183

Claims may be submitted electronically via your clearinghouse, online via the provider portal or via the mailing addresses here.

#### **Important notes**

This guide is intended to be used for quick reference and may not contain all of the necessary information; it is subject to change without notice. For current detailed benefit information, please visit the provider web portal or contact our provider services toll free number.

### **Provider Manual and Web Portal Guide**

For additional details on how to partner with Healthplex, go to www.Healthplex.com/provider/forms and view the Healthplex Provider Web Portal Guide and the Healthplex Provider Manual.



